

What Are Your Guests Experiencing?

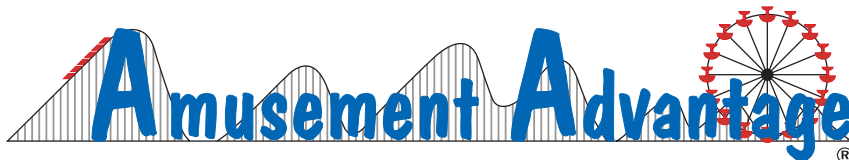
*Start a mystery shopping program
today and find out!*



Every aspect of a guest's experience is important and can increase spending and lead to higher attendance.

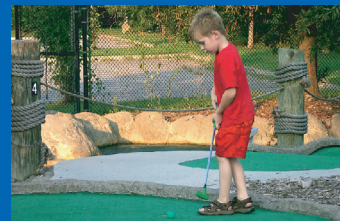
As the only **exclusive** mystery shopping provider to the amusement industry, Amusement Advantage is dedicated to providing a critical look at **guest service** through custom-tailored mystery shopping programs.

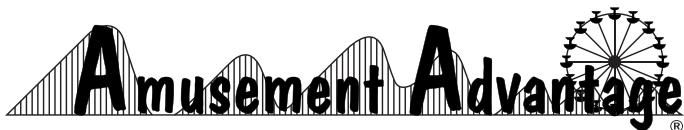
Amusement Advantage's programs for monitoring guest satisfaction provide the **detailed feedback** you need to enhance your training and staff development initiatives.



Mystery Shopping Services

Call 800-362-9946 or visit www.amusementadvantage.com





Mystery Shopping Services

12650 W. 64th Ave #E426
Arvada, CO 80002

Comprehensive observations of your entire operation:

- Amusement industry specialized service since 1996
- Proven results with over 50 facilities nationwide
- Custom-tailored programs for each customer
- Guest service, safety, loss prevention, & more
- Industry standard and facility specific criteria
- Fast results emailed within 48 hours
- On-the-spot employee recognition & awards
- Targeted group sales & full scale birthday party shops
- Digital photos & recorded call files available
- Custom online summary & comparison reporting

Proud Member:



100% Satisfaction
Guaranteed

"This is an invaluable program in terms of obtaining the evaluations from an outside source and helping us to continually implement and evaluate our service to our guests."

-Colleen Wyatt, Hinkle Family Fun Center

"We get a great tailor-made evaluation specifically giving emphasis on what we feel we need assessed."

-Frank Sirre, New Roc Fun House

"Their services provide a clear and insightful independent observation of your facility."

-Mark Slessor, Coney Island Emporium

Contact us today to learn more!

800-362-9946

www.amusementadvantage.com