

# What Are Your Guests Experiencing?

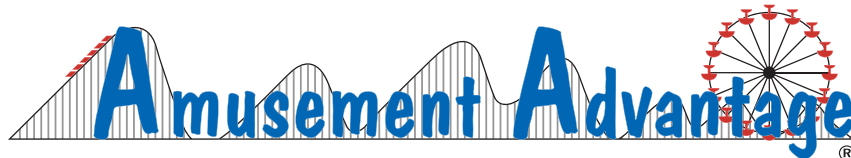
*Start a mystery shopping program today and find out!*



Every aspect of a guest's experience is important and can increase spending and lead to higher attendance.

As the only **exclusive** mystery shopping provider to the amusement industry, Amusement Advantage is dedicated to providing a critical look at **guest service** through custom-tailored mystery shopping programs.

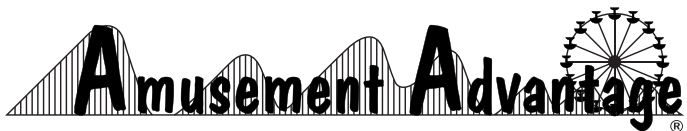
Amusement Advantage's programs for monitoring guest satisfaction provide the **detailed feedback** you need to enhance your training and staff development initiatives.



**Mystery Shopping Services**

Call 800-362-9946 or visit [www.amusementadvantage.com](http://www.amusementadvantage.com)





## Mystery Shopping Services

12650 W. 64th Ave #E426  
Arvada, CO 80002

### Comprehensive observations of your entire operation:

- Amusement industry specialized service since 1996
- Proven results with over 100 facilities nationwide
- Custom-tailored programs for each customer
- Guest service, safety, loss prevention, & more
- Industry standard and facility specific criteria
- Fast results emailed within 48 hours
- On-the-spot employee recognition & awards
- Targeted group sales & full scale birthday party shops
- Digital photos & recorded call files available
- Custom online summary & comparison reporting

*Proud Member:*



100% Satisfaction  
Guaranteed

*"I am extremely happy with the service and how it is helping to transform the managers, supervisors and staff members. The information is invaluable when trying to identify gaps in training."*

**-Lorry Comiskey, California Science Center**

*"We receive valuable information that helps us identify problems, correct them, and better serve our patrons."*

**-Dana Lewis, 1st Mariner Arena**

Contact us today to learn more!

800-362-9946

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