What Are Your Guests Experiencing?

Start a mystery shopping program today and find out!



Every aspect of a guest's experience is important and can increase spending and lead to higher attendance.

As the only **exclusive** mystery shopping provider to the amusement industry, Amusement Advantage is dedicated to providing a critical look at **guest service** through custom-tailored mystery shopping programs.

Amusement Advantage's programs for monitoring guest satisfaction provide the **detailed feedback** you need to enhance your training and staff development initiatives.



Mystery Shopping Services

Call 800-362-9946 or visit www.amusementadvantage.com











Mystery Shopping Services

12650 W. 64th Ave #E426 Arvada. CO 80002

Comprehensive observations of your entire operation:

- Amusement industry specialized service since 1996
- Proven results with over 50 facilities nationwide
- Custom-tailored programs for each customer
- Guest service, safety, loss prevention, & more
- Industry standard and facility specific criteria
- Fast results emailed within 48 hours
- On-the-spot employee recognition & awards
- Targeted group sales & full scale birthday party shops
- Digital photos & recorded call files available
- Custom online summary & comparison reporting

Proud Member:







100% Satisfaction Guaranteed

"It is a great tool to see how your business is operating. We've taken many suggestions by the shoppers and implemented them to our guests' appreciation!"

-Lou Cirigliano, Casino Pier & Breakwater Beach

"We simply haven't found a better way to get high quality feedback as to how we are doing from the guest's perspective."

-Dave Kulis, Sunsplash Waterpark - Mesa

"We chose Amusement Advantage because of the format, experience, flexibility, and feeling that we were an important client."
-David Bucher, Kiwanis Park Recreation Center

Contact us today to learn more! 800-362-9946 www.amusementadvantage.com